



## Measuring Beyond Medicine

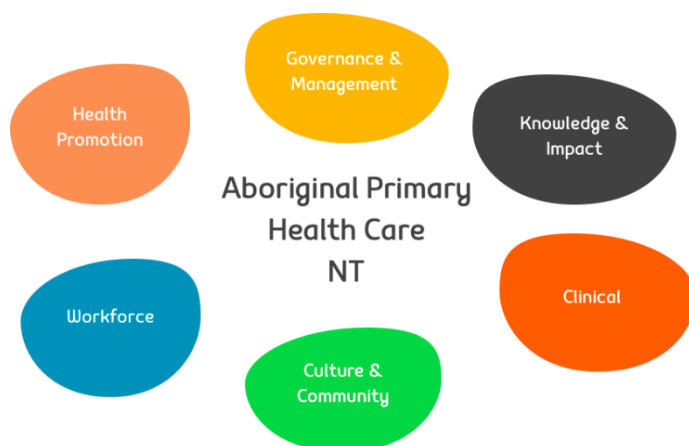
### Development and piloting of non-clinical indicators in Aboriginal primary health care

**Why this research is needed:** Continuous Quality Improvement (CQI) in Aboriginal Primary Health Care in the NT currently relies on *clinical* key performance indicators (KPIs). However Aboriginal Community Controlled Health Organisations have long recognised and advocated for the importance of more holistic aspects of health care that can be valued through *non-clinical indicators*.

Establishing a way of measuring and reporting on non-clinical indicators reinforces the value of these community priorities through informing policy and quality service delivery.

The Aboriginal Medical Services Alliance of the Northern Territory (AMSANT) is undertaking a research project to develop *non-clinical indicators* in order to value, monitor and guide impacts based on these more holistic measures of healthcare.

This research aims to develop and pilot non-clinical indicators of quality healthcare in the areas of *culture and community, workforce, governance and leadership, knowledge and impact and health promotion*. It also aims to design a system to implement the indicators in ongoing CQI systems.



**What this research will do:** All health services in the NT working with Aboriginal clients will be invited to participate, including Aboriginal Community Controlled Health Organisations (ACCHOs) and NT Government run clinics.

Participating health services will:

1. Give initial consent to participate (letter of support)
2. Contribute to the indicator selection process (data collection tool)
3. Provide data to report against the non-clinical indicators (pilot)
4. Give input into the interpretation and implementation of piloted indicators (translation).

**How this research will be used:** The project team will work with relevant NT primary health care governance structures to institute the new non-clinical indicators within the NT Aboriginal Health Key Performance Indicators reported on across the Territory. This will in turn provide information to better track performance of the sector in non-clinical domains, which play a critical role in ensuring quality health care for Aboriginal people.

#### Project details

Lead partner: AMSANT

Collaborating partners: Congress, Flinders University, Central Australian Health Services, Top End Health Services.

Key contacts: Sheree Cairney, [sheree.cairney@amsant.org.au](mailto:sheree.cairney@amsant.org.au), 040438121473  
Walbira Murray, [walbira.murray@amsant.org.au](mailto:walbira.murray@amsant.org.au), 0467211507;



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